Milestones and Accomplishments 2012

Overview of the Health Sciences Library ................................................................. 3
The Health Sciences Library at a Glance ................................................................. 6
Departmental Accomplishments ............................................................................. 8
   @ the Desk ............................................................................................................. 8
   Digital Solutions .................................................................................................. 9
   Event Technologies ............................................................................................. 10
   Knowledge Integration: Research and Education .............................................. 12
   Medical Heritage Center .................................................................................... 14
   Medical Visuals ................................................................................................... 15
   Operations ........................................................................................................... 16
   Resources ........................................................................................................... 17
Affiliate Libraries ..................................................................................................... 18
   Library for Health Information .......................................................................... 19
   Nationwide Children’s Hospital, Grant Morrow III MD Library ...................... 19
   University Hospital East ...................................................................................... 20
Individual Accomplishments .................................................................................. 21
Strategic Directions ................................................................................................. 27
Organizational Chart ............................................................................................... 28
Overview of the Health Sciences Library (HSL)

Dear Colleagues:

In May 2012, OSU President E. Gordon Gee challenged OSU faculty to create a new blueprint for the university of the 21st century. The knowledgeable staff of the Health Sciences Library is developing such a blueprint to meet the ever-changing information needs of our customers and the widespread advances in information access and technology. I am extremely proud of the many accomplishments of HSL faculty and staff and of our new and long-standing relationships with internal and external partners. I am pleased to share activity and program highlights from the past year and provide an overview of the strategic directions that will guide us through the next three to five years.

Pamela S. Bradigan, MS, JD
Director, Health Sciences Library
Assistant Vice President, Office of the Health Sciences

Mission Statement
Connecting people with knowledge to encourage inquiry, innovation and collaboration.

Vision Statement
To be a recognized leader in providing customized access to information and unique knowledge strategies.

Who We Serve
The primary clientele of the HSL include the faculty, staff and students from: OSU health sciences colleges, health sciences centers and institutes, The Ohio State University’s Wexner Medical Center and affiliated hospitals, other OSU colleges, patients and their families and students from other OhioLINK institutions. Additionally, the HSL serves as a resource for anyone seeking health-related information and solutions.

Regular Hours
Monday – Thursday: 7:30am – 11:45pm
Friday: 7:30pm – 7:45pm
Saturday: 10:00am – 5:45pm
Sunday: noon – 11:45pm

HSL Executive Committee
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Stephanie Orr
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Assistant Director, Collections & Outreach
Judith.Wiener@osumc.edu

HSL Advisory Committee
Tom Raasch, Chair (Optometry)
Shereen Azer, Vice Chair (Dentistry)
Jennifer Dickerson (Wexner Medical Ctr)
Ihuoma Eneli (Nationwide Children’s)
Shelley Francis (Public Health)
Jonathan Godbout (Medicine)
Sookyung Hyun (Nursing)
Meg Teaford (School of Health and Rehabilitation Sciences)
2 Student Members (rotating)
The Health Sciences Library at The Ohio State University (OSU) is committed to providing high-quality information and knowledge solutions to support advances in research, education and patient care. Recognized as a leader among academic health sciences libraries, the HSL meets the growing demand for new information services and solutions while still providing core collections and welcoming, efficient customer services.

HSL faculty and staff advance the information literacy and scholarly achievements of OSU health sciences faculty, staff and students through customized educational, research and technology services and outstanding collections. Additionally, the HSL offers a safe, vibrant environment conducive to individual and group study, research and learning.

The HSL has positioned itself to continue transforming information services, strengthen research impact and accelerate innovations through new strategic directions. A summary of these directions is found on page 27.

While we look to the future, it is important to recognize the many milestones and accomplishments of 2011-2012. Select milestones from the previous strategic plan, outlined by mission area, are highlighted below.

**Select Milestones 2011-2012**

*Education*

- Participated in curriculum development and related committees for the College of Medicine and College of Nursing.

- Integrated evidence-based practice fundamentals throughout the health sciences.

- Designed and developed customized mobile applications and electronic learning modules; collaborated on the development of OSU Mobile, the University’s mobile application.

- Developed a more comprehensive communications program for the HSL, including a redesigned website and utilizing social media, an eNewsletter, digital flat panel displays, OSU and OSUWMC media outlets and “From the Director,” an internal bimonthly update to staff.

- Updated classroom technologies and equipment to meet changing curriculum needs.

- Expanded electronic book collections and partnered with departments on specialized collections to meet changing program needs.
Research

• Led the design and distribution of a campus-wide survey of OSU researchers to identify current and future research information management needs.

• Contributed to The Center for Clinical and Translational Science’s (CCTS) assessment and educational activities.

• Consulted on and co-authored a growing number of systematic reviews.

• Assisted authors with NIH Public Access needs and led Open Access Week programming.

Clinical Care

• Hired the first Clinical Informationist, works with the Internal Medicine Department.

• Began participating in Ohio State’s Wexner Medical Center Practice Guideline Committee.

• Guided the integration of NLM’s MedlinePlus content into OSU MyChart.

• Librarian at University Hospitals East served as an IHIS Super User.

• Began distributing consumer health information at new sites, including the Medical Intensive Care Unit, Dodd Hall and two CarePoint locations.

Space

• Oversaw the addition of two new floors with additional occupants and as a result, successfully petitioned to rename the building Prior Hall, home of the rebranded Health Sciences Library.

• Renovated the first and fifth floors in Prior Hall to include more flexible student study seating.

• Used Prior Hall as the primary command center for IHIS implementation.

• Relocated the Medical Heritage Center during two-floor expansion and returned with improved preservation facilities, a growing digitization program and new exhibits.

Outreach

• Provided programs, education and outreach support to organizations and the public in the central Ohio region, including:
  
  o consumer health support;
  
  o document delivery services to unaffiliated medical professionals; and

  o medical heritage exhibits and programming.

• Recognized as one of 16 outreach and resource libraries in the Greater Midwest Region of the National Network of Libraries of Medicine. These libraries assist with providing outreach education, services and support to community organizations and institutions in affiliation with the National Library of Medicine.
The Health Sciences Library at a Glance

<table>
<thead>
<tr>
<th>Faculty</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff</td>
<td>43</td>
</tr>
<tr>
<td>Annual operating budget</td>
<td>$5,897,081</td>
</tr>
<tr>
<td>Physical facilities</td>
<td>The HSL, including study space, operates in 59,000 of the 128,000 assignable square footage of Prior Hall.</td>
</tr>
<tr>
<td>Annual visitor count</td>
<td>358,022</td>
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</tbody>
</table>

Service

Professional organizations
Faculty and staff were actively involved in more than 15 national or regional professional organizations, including:

- American Library Association (ALA)
- Association of Academic Health Sciences Libraries (AAHSL)
- Association of American Medical Colleges (AAMC)
- Association of College and Research Libraries (ACRL)
- EDUCAUSE (Advancing Higher Education through Information Technology)
- Healthcare Information and Management Systems Society (HIMSS)
- Medical Library Association (MLA)
- Society of American Archivists (SAA)

Campus committees
Faculty and staff served on over 20 campus committees and task forces, including:

- Advisory Committee, Center for Transdisciplinary Evidence-Based Practice, College of Nursing
- Biomedical Sciences IRB
- Centennial History Subcommittee, College of Nursing
- Committee on Faculty Benefits, Responsibilities and Research, University Libraries
- Education Leadership Team, College of Medicine
- Evidence-Based Practice Committee, Wexner Medical Center at Ohio State
- Information Enterprise Advisory Board, Wexner Medical Center at Ohio State
- Special Collections Roundtable, University Libraries
Community and campus volunteer programs
Faculty and staff participated in more than 20 programs including:

- American Heart Association Walk, Operation Feed and Pelotonia
- Caring For Our Own, Wexner Medical Center at Ohio State
- College of Medicine Research Day and Nursing Research Day
- Denman Undergraduate Research Forum
- Digital Media in a Social World, The Ohio State University, 2011
- Innovate Conference 2011, 2012
- Maximus Scholarship Competition

Teaching
Faculty and professional staff contributed to more than 170 classes, reaching more than 2,000 participants from all the health sciences colleges, hospitals and centers. Topics covered include:

- Conducting systematic reviews
- Copyright law and fair use
- Fundamentals of evidence-based practice
- Preparing scientific posters
- Searching the literature and critical appraisal principles
- Using art and images in teaching and research
- Using RefWorks and EndNote for citation management

Resources
- Print resources include 167,159 book and journal volumes housed in Prior Hall
- Additionally, there are 87,284 print volumes located in remote storage
- Electronic resources include:
  - 5,847 eJournal titles
  - 5,952 eBooks
  - 49 health sciences databases
- Processed 1,976 donated books and journals
- Borrowed 2,869 items via document delivery for OSU customers
- Processed 17,254 document delivery loan requests from other libraries
Departmental Accomplishments

@ the Desk

Services Offered:
- Bones and Models
- Circulation
- Courtesy Cards
- Fax
- Lost and Found
- Printers and Copiers
- Public Computing
- Quick Reference
- Reserves
- Study Rooms

Staff Members:
- Amanda Levine, Public Services Manager
- Catherine Collier, Evening Supervisor
- Missy Creed, Library Associate 1
- Laura Lingham, Library Associate 2
- Tiffany Reitz, Reserves Specialist
- Karen Richards, Weekend Supervisor
- 9-12 student employees

Staff Accomplishments:
- Held 25 Quick Information Sessions in the first floor collaborative space, with the most popular four sessions entitled “Refworks, EndNote and Other Reference Organizers,” “A Tale of Two MEDLINEs: PubMed vs. Ovid,” “iBooks Author” and “Ten Spooky Things You Didn’t Know PubMed Could Do.”

- Developed the navigator pilot in 2011 to orient and assist a growing number of Prior Hall visitors (nearly 400,000 per year); transitioned navigator duties to all public services students in 2012.

- Provides 98 hours of service per week, with additional hours during exams.

- Reconfigured the Desk workspace to increase customer seating, informal instruction and collaboration space.

- Continued work as an Ohio Health Sciences Library Association archivist.

- Assisted on the Evidence-Based Nursing Guide for the website. (February 2012)

- Researched and answered over 1,000 online and in-person reference questions.

- Created Carmen quizzes and Library pages, managed print and electronic reserves for health sciences faculty.
Digital Solutions

Services Offered:
• Consultation
• Instructional Design
• Mobile Apps
• User Experience and Interactive Design
• Web Solutions

Staff Members:
• Tammy Thompson, Team Lead
• Cheryl Brilmyer, Project Manager
• Drew Dulgar, Systems Analyst
• Chris Fish, Senior Systems Consultant
• Phoebe Kim, Graphic Designer
• Emilie Meade, Senior Systems Consultant
• One student employee

Staff Accomplishments:
• Led redesign efforts of the Health Sciences Library website, successfully blending multiple service areas into a cohesive, well-branded Web presence. The site launched in September 2011.

• Awarded IEAB funds to develop four educational mobile applications for the College of Medicine. (March 2011 - December 2011)

• Participates continually in the development of OSU Mobile (recently featured in the August 2012 USA Today article "5 Colleges With Great Mobile Apps").

• Collaborates regularly with University Communications and Digital First teams to create a Web portal for all things related to mobile apps on campus. (September 2011 - present)

• Coordinated the weeklong iOS mobile app training in which 20 participants partook from across OSU and beyond. (April 2012)

• Hosts 100 active SiteTool websites.

• Presented Digital Solutions’ services, educational applications and mobile applications to the Education IS Steering Team. (May 4, 2012)
Event Technologies

Services Offered:
• Audio Conferencing
• Basic Presentations
• Equipment Checkout
• Operator Assistance
• Recording
• Streaming Media
• TurningPoint
• Video Conferencing
• Web Conferencing

Staff Members:
• Kimberly Moss, Team Lead/Business Manager
• Jim Colson, Systems and Training Supervisor
• Nick Laccheo, Operations Supervisor
• Jason Joseph, Production Supervisor
• Christopher Dittman, Systems Specialist
• Alison Donel, Systems Specialist
• Jason Fischer, Systems Specialist
• Eric Graham, Systems Specialist
• Alex Van Valkenburgh, Systems Specialist
• Six student employees

Staff Accomplishments:
• Reconfigured 16 rooms on the first floor of Graves as self-service spaces. These rooms were outfitted with mounted 19” computers with a wireless LAN card, keyboard, mouse and monitor. RoomView is also included for the team to remotely troubleshoot these rooms. (August 2012)

• Collaborated with the College of Medicine to upgrade the two main Meiling auditoria to high-definition digital systems. These auditoria are the primary large lecture locations for Med 1 and Med 2 classes. New lecterns, digital annotation systems and Blu-Ray players were included, ensuring compatibility with existing and future teaching and learning needs.

• Helped transition Ackerman meeting spaces to a self-service model. (June 2012)

• Recorded and streamed the final beam placement of the new James Cancer Hospital and Solove Research Institute and Critical Care Center as part of the exciting Topping Out event. (May 2012)

• Participated in Technology Day to showcase the team’s production work, including the Top Chef recording. (May 2012)
• Configured the hardware and operation of the first HD web-streaming video service on campus.

• Operated and managed Lecture Capture recording service for all Med 1 and Med 2 student lectures.

• Organized AV support for the White House Initiative on Asian-American and Pacific Islanders Midwest Regional Action Summit.

• Organized the first for-profit web-streaming event for OSU Sports Medicine, the “Athlete’s Hip Symposium.”

• Operated the camera for the Quarterly Quality and Patient Safety Presentation, which was recorded, streamed and archived on OneSource and video-conferenced to OSU Hospital East. It featured audience response as well as audio and video clips.

• Operated the camera for several all-day symposiums, including: System Wide Grand Rounds, Physiology and Cell Biology, The White House Initiative and CCTS Annual Scientific Review.

• Worked as Video Director for The Earl Metz Award, The PCB Research Conference, The College of Medicine CES Symposium and The CCTS Scientific Review. (March - May 2012)

• Produced a 15-minute disabilities DVD and distributed 250 copies of the DVD. (December 2011)

• Recorded live craniotomy surgery. (October & November 2012)

• Recorded Lung Volume Reduction Surgery and produced a ten-minute video for the full-capacity Pulmonary Rehabilitation Conference. (February 2012)

• Recorded the audio and overlaid PowerPoint slides for the Disabilities Webstream production for the Nisonger Center. (January 2012)

• Recorded and edited:
  o over 100 lectures for OBGYN’s Grand Rounds and Didactics
  o over 150 lectures for INTMED’s Resident Lectures
  o over 20 Patient Case Conferences for Neuroscience NBCC
  o over 20 lectures for Nursing Grand Rounds
  o six presentations for The Quarterly Quality and Patient Safety Meeting
Knowledge Integration: Research and Education

Services Offered:
- Ask-A-Librarian: via email, phone or personalized consultation
- Citation management, tracking and evaluation support
- Copyright permissions, education and guidance
- Curricula and accreditation committee support
- Customized instruction and guest lectures: navigating electronic collections, evidence-based practice, critical appraisal of literature and more
- EMR content and information provision support
- Liaison Librarians for health sciences colleges and clinical departments
- Research support: comprehensive literature searching, systematic reviews, and more
- Scholarly communications and NIH Public Access Policy education and support

Staff Members:
- Lynda Hartel, Associate Director
- Alison Aldrich, Clinical Informationist
- Fern Cheek, Research Librarian
- Carol Powell, Instruction Librarian
- Eric Schnell, Emerging Technology and Services Specialist
- Stephanie Schulte, Education and Reference Services Coordinator

Liaison Librarians

<table>
<thead>
<tr>
<th>Name</th>
<th>Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alison Aldrich</td>
<td>Internal Medicine Department</td>
</tr>
<tr>
<td>Fern Cheek</td>
<td>College of Optometry</td>
</tr>
<tr>
<td>Lynda Hartel</td>
<td>Surgery Department, CCTS</td>
</tr>
<tr>
<td>Abigail Jones</td>
<td>Clinical Pastoral Education</td>
</tr>
<tr>
<td>Carol Powel</td>
<td>College of Medicine, School of Health and Rehabilitation Sciences</td>
</tr>
<tr>
<td>Eric Schnell</td>
<td>College of Public Health</td>
</tr>
<tr>
<td>Stephanie Schulte</td>
<td>Clinical Nursing, College of Nursing</td>
</tr>
<tr>
<td>Judy Wiener</td>
<td>College of Dentistry</td>
</tr>
</tbody>
</table>

Staff Accomplishments:
- Participated in training with College of Optometry faculty on Optometry Clinic’s electronic health record.
• Contributed to the development of the new P4 website, selecting online resources to make available for patients and their families.

• Coordinated Open Access Week activities across campus to highlight the many issues and opinions associated with this expanding area of scholarly communications.

• Developed new critical appraisal of literature course, providing nursing CE credits.

• Developed and implemented a survey to investigate OSU researcher information management and service needs. OSU results will be addressed by the HSL and, as part of a broader research study, compared to results of same survey distributed at Emory University.

• Served on four different Lead.Serve.Inspire curriculum task forces for the College of Medicine.

• Judged posters and research projects as part of the College of Medicine Trainee Research Day, Nursing Research Day and Denman Undergraduate Research Forum.

• Hired Ohio State’s first Clinical Informationist who began working in the Internal Medicine Department. In first six months, the Clinical Informationist responded to 226 information requests, with 72% of these requests originating on inpatient rounds.

• Participated in the Evidence-Based Scholarly Communication Conference to explore scholarly communications at CTSA-awarded institutions.

• Partnered with health sciences faculty on two Course Enhancement Grants and one Gateway Research Seed Grant to incorporate evidence-based practice principles, integrate specialized electronic resources into courses and expand access to public health resources for students in global health programs.

• Served as a member of The Center for Clinical and Translational Science’s (CCTS) working teams to gather and assess publication and impact data.

• Participated in the University of Pittsburgh’s Systematic Review Training Program and the UpToDate Certified Trainer Program to bolster clinical database searching and systematic review skills.

• Participated in the Healthcare Information Management and Systems Society (HIMSS) Annual Meeting to enhance knowledge of electronic medical record management.

• Enrolled in the McMaster University Evidence-based Practice Training Program and the Duke University Teaching and Leading EBM Workshop to expand expertise related to teaching and integrating evidence-based practice in classroom and clinical settings.

• Participated in OSU’s Digital Media in a Social World Conference to highlight copyright and technology services.

• Promoted two faculty librarians to Associate Professor.
Medical Heritage Center

Services Offered:
• Special Collections: rare books, archives and artifacts
• Group and Classroom Instruction
• Programming and Outreach
• Publications for Sale
• Research Assistance and Consultation
• Resource Reproduction

Staff Members:
• Judy Wiener, Assistant Director for Collections and Outreach
• Kristin Rodgers, Collections Curator
• Two student employees
• One volunteer

Staff Accomplishments:
• Successfully relocated staff and collections to three off-site locations from July 2010 to February 2012 in support of Prior Hall’s two-floor expansion. During this time, MHC staff continued to provide collection access and programming. Staff moved back to Prior Hall’s fifth floor in September 2011. The collections moved back in December 2011 and February 2012.

• Answered 197 historical reference questions; acquired 51 material donations as of June 2012.

• Published five House Call newsletters.

• Hosted six lectures:
  o 2011 Annual Friends of Nursing History Lecture given by Dr. Joan Pryor-McCann, “Florence Nightingale: Her Life, Her Legacy.” (April 28, 2011)
  o 2011 Annual Heritage Lecture in honor of Paul Metzger, MD given by Patricia Temple Gabbe, MD, MPH, John Davis, PhD, and Susan Bejciy-Spring, BSN, MS on the topic “The Past, Present, and Future of Evidence-Based Medicine.” (October 13, 2011)
  o The 9th Annual John C. Burnham Lecture in the History of Medicine given by Keith Wailoo, PhD on the topic “Between Liberal Medicine and Conservative Care: The History and Politics of Pain Relief in America.” (October 26, 2011)
  o 2012 Annual Friends of Nursing History Lecture “Pioneers of Advanced Nursing Roles in Ohio” by Pam Dickerson, PhD, RN-BC and Barbara Nash, MS, RN, C, CNS. (April 19, 2012)
  o 2012 Annual James V. Warren Memorial Lecture “Reflections from Haiti: A View from the Ground” by Diane L Gorgas, MD. The lecture was held along with the NLM traveling exhibition Against the Odds: Making a Difference in Global Health. (May 17, 2012)
Medical Visuals

Services Offered:
• Medical Illustration
• Graphic Design
• Poster Printing
• Poster Lamination
• Poster Mounting
• Photography
• Slide Scanning

Staff Members:
• Anthony Baker, Team Lead, Medical Illustrator
• Meg Birmingham, Graphic Designer

Staff Accomplishments:
• Supported University and OSUWMC scientific poster needs by providing poster design and printing services for 1785 posters.
• Created timeline graphic for an article by Stephen Kolb, MD, PhD, which highlights important events in the treatment of spinal muscular atrophy. The graphic was selected for the cover the August 2011 issue of Archives of Neurology.
• Created the artwork selected for the cover of the September 2011 issue of Cell Metabolism, to illustrate the journal article written by OSU professor Mathew During, MD, PhD.
• Contributed to the success of the 2011 and 2012 OSUMC Trainee Research Day by designing and producing posters, digital signage and conference booklets.
• Improved customer satisfaction by successfully implementing lower prices for poster printing, effective December 2011. Poster printing fee decreased from $8.00/sq foot to $6.00/sq foot.
• Provided free PowerPoint poster layout instruction sessions to faculty and staff.
• Improved the brand identity of the Health Sciences Library by revising the HSL graphic standard guidelines and templates. Created new and improved templates for fliers, fact sheets, posters, slide presentations and poster presentations, which are available to all staff.
• Printed over 30 scientific posters in support of the OSUCCC-James 14th Annual Scientific Meeting held at the Ohio Union. (March 8, 2012)
• Mentored a Columbus College of Art and Design honors student on his senior independent study project of illustrating muscles involved in certain yoga poses. (September – December 2011)
Operations

In January 2012, the Public Services staff joined Operations. Please see the @ the Desk section for more information on the service area and accomplishments. The Prior Service Center team was a part of Operations until July 1, 2012, when they merged to create the College of Medicine, Office of Health Sciences Human Resources/Fiscal Service Center. This change is in keeping with the University’s larger goal of moving towards the Service Center model.

Staff Members:
- Ayanna Bandele-Poindexter, Assistant Director, Operations
- Jennifer Cork, Assistant Director, Operations (left organization in June 2012)
- Roshá Hester, Office Administration Associate
- Amanda Levine, Manager, Public Services
- Carly Styer, Marketing and Promotions Coordinator
- Three student employees (non-@ the Desk students)

Staff Accomplishments:
- Conducted the rebranding of the Health Sciences Library in October 2011. This included completing a print and web audit, working with Medical Visuals to create new templates and a new style guide, creating content guides, renaming the service areas and promoting the new organization and services.

- Created a strategic communications plan that included a more robust social media platform, which has increased followers by 67%.

- Contributed to the content and branding aspects of the website redesign and hosted a launch event. (October 2011)

- Facilitated and communicated the two-floor College of Medicine building construction (including the Chilled Water Loop project) to staff and customers, alerting them to noise level changes and providing progress reports. (2010-2012)

- Oversaw the design and construction of the first floor collaborative space and the redesign of room 550. (September 2011)

- Oversaw the transition of the business and human resources staff to the Prior Service Center.

- Authored the “Innovation on the Rise” blog to chronicle the construction projects from 2010-2012 and the “Explore Prior” photo blog beginning in 2012.

- Represented the HSL at events such as Technology Day, Second Look Weekend, Research Expo, New Housestaff Orientation and others, along with hosting customer appreciation events throughout the year.

- Oversees and contributes Web content, including the rotating features on the front page, events, the About section, hours and news.
Resources

Services Offered:
- Online catalogs
- Core 25
- Databases
- eBooks
- eJournals
- Print Resources
- Subject Guides
- Affiliate Libraries
- Document Delivery

Staff Members:
- Judy Wiener, Assistant Director
- Betsy Hamlin, Electronic Resources Specialist
- Dave MacCartney, Print Resources Specialist
- Joe Payne, Collection Development Librarian
- Eric Schnell, Emerging Technologies and Services Specialist
- Judy Willis, Document Delivery Specialist
- Five student employees

Staff Accomplishments:
- Conducted Web of Knowledge and Scopus trainings. (March 2012)
- Contributed to the new HSL website in September 2011 which provides improved access to library collections and electronic resources, along with:
  - Access to mobile versions of databases where available
  - Search of library catalog and eJournal list from home page
  - Access to problem reporting and purchase recommendations from eBook, eJournal, and database pages
  - A redesign so top resources are available faster with fewer clicks
  - Additional subject guides for radiology and surgery, with more under development
- Partnered with Psychiatry department to make Psychiatry Online database available.
- Partnered with Emergency Medicine department to increase access to the AccessEmergencyMedicine database.
- Increased access to eBooks:
  - Began automatically purchasing perpetual access eBooks when available from our book vendor. (October 2011)
  - Receiving all Wiley Online Library eBook titles from 2012-2014 due to OhioLINK purchase agreement.
- Cataloged 292 items for Ohio State’s Wexner Medical Center Chaplaincy collection, University Hospital East and Nationwide Children’s Hospital.
• Conducted a customer survey on clinical decision database use and impact that was used to facilitate clinical database selection and funding initiatives.

• Successfully implemented a plan to eliminate fees charged to OSU customers for obtaining articles via document delivery.

• Digitized 400 items from the MHC vertical file collection. Included the purchase and installation of new scanners and software in support of the pilot.

• Participated in a patron-driven eBook purchasing pilot program with OSU Libraries. During the pilot, books in health-related subject areas were selected more than others. Library staff are considering future patron-driven eBook selection programs.
Affiliate Libraries

Library for Health Information

Services Offered:
• Consumer Health Collection
• Reference Assistance and Consultation
• Group and Individual Instruction
• Liaise with Department of Chaplaincy & Clinical Pastoral Education
• Outreach

Staff Members:
• Abigail Jones, Consumer Health Librarian
• Sixteen volunteers

Staff Accomplishments:
• Enhanced accessibility of OSUWMC patient education materials by instituting a QR Code display system. (February 2011)
• Used social network accounts (Delicious, Twitter and Facebook) to broadcast the availability of consumer health resources at OSUWMC.
• Piloted library volunteer rounding to family waiting areas, which increased visits to the LHI by 5%.
• Taught an Extension/Continuing Education course. (September 2011)

Nationwide Children's Hospital, Grant Morrow III MD Library

Services Offered:
• Reference Consultations
• Consumer Health Information & Patient Education
• Interlibrary Loans
• Computer Lab, Copier, Scanner, Fax
• Evidence-based Medicine Support
• EPIC Workstations
• Presentations and Database Instruction
• Collection Development
• Literature Reviews

Staff Members:
• Linda Demuro, Manager Of Library Services
• Susi Miller, Assistant Librarian For Serials And Reference
• Terri Ballard, Paraprofessional For Interlibrary Loans
• Susan Jones, Paraprofessional For Technical Services
• Andrew Webb, Library Assistant
Staff Accomplishments:
- Completed the workshop at McMaster University, “Improving your Practice/Teaching through Evidence-Based Clinical Practice Workshops.”
- Participated in the NCH-sponsored “Project Mentor” with local elementary school children.

University Hospital East

Services Offered:
- Online Catalogs
- eJournals
- Reference/Research
- Individual Research Consultations and Instruction
- Core Collection of print medical, nursing and health-related texts
- Databases
- Group Presentations and Classes
- Interlibrary Loan and Document Delivery
- Space offerings include computers, a quiet, comfortable area for research, reading and study and a conference room that accommodates web meetings, audio and videoconferences.

Staff Members:
Rebecca Mehling, Medical Librarian

Staff Accomplishments:
- Researched and answered over 1,000 reference questions.
- Offered 15 presentations and classes for UHE medical, nursing and allied health staff on accessing and searching databases and evaluating database results.
- Served as a physician super user for the launch of the Integrated Health Information System (IHIS).
- Renovated the UHE Library to meet changing needs of users, which included the addition of a conference room. (January 2012)
Individual Accomplishments

Awards


4. Thompson, Tammy. August 2011. President's Choice Award. Ohio State University Faculty & Staff Art Show.


Grants
1. Cheek, Fern. 2012. Course enhancement grant. University Libraries, with Dr. Barbara Fink, Associate Professor of the College of Optometry.


5. Gilliland, Anne. 2011. Digital Union grant to support Open Access Week activities and programs.


Presentations


Publications

Blogs


Book Chapters


Journal Articles


Newsletter Articles


Short Entries


Strategic Directions

Dramatic changes in technology and information access inspired the Health Sciences Library to identify a new agenda to meet these challenges and fulfill our Mission to connect people with knowledge to encourage inquiry, innovation and collaboration. Here are the strategic direction themes and select objectives for 2013 and beyond.

1. Create, promote and provide access to the rich collections of the Health Sciences Library to support the future of world-class education and research.
   - Develop and maintain robust collections that meet faculty, student and staff needs.
   - Maximize access to digital resources through website and other tools.
   - Create new opportunities for wider access to and knowledge of Medical Heritage collections.

2. Re-envision and advance new library information and technology service offerings to meet evolving customer needs.
   - Aid faculty and staff as they prepare to teach students, better enabling them to facilitate professional success and lifelong learning.
   - Provide evidence-based foundation principles and resources to students, faculty, staff and clinicians for education, research, and clinical care.
   - Leverage unique organizational expertise and resources to enhance collaboration and individual work.
   - Provide clinical information to healthcare professionals through the electronic medical record.

3. Create greater awareness of the Health Sciences Library’s innovations, activities, collections and service offerings.
   - Increase engagement between the Health Sciences Library and its customers.
   - Increase the Health Sciences Library’s impact locally, nationally and globally through academic mediums.
   - Enhance the Library’s role in developing intellectual inquiry and critical thinking.

4. Manage, develop and utilize vital resources.
   - Create a safe, welcoming environment that fosters academic inquiry, innovation and collaboration.
   - Ensure optimal use of physical space.
   - Continue to maintain financial soundness and responsibility.
   - Create a culture of high performance and teamwork among faculty and staff.